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Toxic Workplaces: How to Resurrect Civility in Business
The Protocol School of Washington's 11th Annual "National Business Etiquette Week" Examines Civility in the Workplace

(Washington, DC) — From modern technology making interpersonal relationships rather impersonal to the rise of employee bullying and cultural disrespect, more and more business environments have entered what many believe to be an era of toxicity. In fact, a recent survey by the organization Civility in America, reports that 95 percent of respondents saying that incivility has become a real problem, with another 74 percent saying it's gotten worse in recent years. To draw attention to the prevalence of uncivilized behavior in the workplace and to focus on real solutions to these growing challenges, The Protocol School of Washington is designating its annual "National Business Etiquette Week" with a theme of "Toxic Workplaces: How to Resurrect Civility in Business."

"We're at a real tipping point when it comes to rude and disrespectful behavior among working colleagues. It is time to return to a more civilized way of doing business," said Pamela Eyring, president and owner of The Protocol School of Washington. "From overcoming poor communication skills to eradicating cross-cultural ignorance and insensitivity, the business world needs to make a concerted effort to recreate a culture of mutual respect among coworkers."

To that end, Eyring says that National Business Etiquette Week (June 4-10) will focus on ways to reinstate civility, decorum and respect in offices around the globe.

“As we look at ways to end toxic behaviors in the workplace, we will also address how we can all become “champions of civility,” said Eyring. “At The Protocol School of Washington, we want to teach and remind people how to respect the cultural differences of others but also to be mindful of annoying behaviors and ineffective communications that result in toxic workplaces.”

Eyring says PSOW is also looking for tips, ideas and suggestions from the general public on how to reinstate civility in the workplace. Submissions can be made through videos, whiteboards, social media, PowerPoint presentations, essays—with the selected winner given a complimentary tuition to one of PSOW’s Train to be a Corporate Etiquette and International Protocol Consultant Courses.

To enter, please review the full set of rules at www.psow.edu

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THE PROTOCOL SCHOOL OF WASHINGTON (PSOW): Founded in 1988, PSOW is the only nationally accredited business etiquette and international protocol school in the country. Known for its expert trainers who come out of The White House, Disney Institute, The Hague, corporate America, the military and academia, PSOW has trained over 4,000 people from 80 countries including Bulgaria; China; Canada; the U. K.; the U.A.E.; Ghana; India; Saudi Arabia; Switzerland, and those in the Caribbean.