

STAY CONNECTED



September 2020

The Protocol School of Washington



New Online Training Programs Now Available

Live instruction that is completely online.



Online Fall Training Schedule Now Available

The Protocol School of Washington is pleased to announce we will be hosting three live/online, Instructor-Led Distance Learning protocol courses in September, October, and November 2020. For flexibility, the courses will be offered in two different time zones to accommodate students from around the globe. Our flagship course “[Intercultural Etiquette and Protocol Trainer](#),” which was canceled in 2020 due to COVID-19, will be offered in the Spring of 2021. Stay tuned for details!

For a complete list of classes, visit: www.psow.edu/register. If you have questions, please email us at info@psow.edu, call 1.877.766.3757, or use the “chat” feature on our website: www.psow.edu.



Protocol and Diplomacy: 4 Tips for the Cybersphere. PSOW graduate Kathleen Ryan, CGMP, shares tips for navigating the cybersphere and maintaining the appropriate courtesies in communications. [Read more.](#)



Revive and survive during a crisis. According to Korn Ferry CEO Gary Burnison, making your path as you walk it is the only way through the pandemic and economic downturn. [Read more.](#)

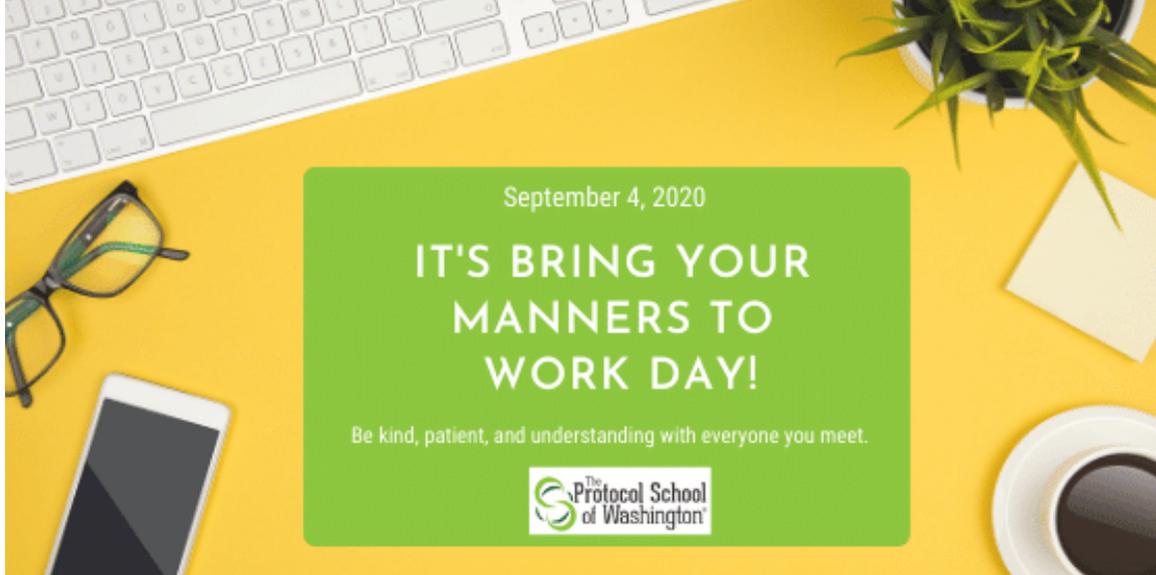


Just Released: Listen in on the entertaining and educational "[Fun with Forms of Address](#)" interview with PSOW Deputy Director Robert Hickey as he provides pointers on proper forms of address when hosting events. Check out the PSOW [resource library](#) for free articles, podcasts, and more.



Tips on being diplomatic during trying times. Former White House protocol chief Capricia Penavic Marshall is figuring out how to navigate the awkward new world of social interactions as safely and graciously as possible as the coronavirus crisis moves through different phases. [Read more](#)

[Click here for our training schedule.](#)



Bring Your Manners to Work Day was established to commemorate the importance of treating people with courtesy and respect in the workplace. During this special day – and especially during this pandemic – we encourage you to demonstrate kindness, patience, and understanding with your colleagues whether you are working in an office or in a virtual environment.

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